

MASTER SOFTWARE SUBSCRIPTION AGREEMENT
Whole Tomato Software, LLC
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BY PROCEEDING TO DOWNLOAD, INSTALL, ACCESS OR USE THE SOFTWARE IN WHICH THIS AGREEMENT IS ELECTRONICALLY EMBEDDED OR BY OBTAINING A LICENSE KEY FOR, OR ACCESS TO, THIS SOFTWARE, YOU HEREBY ACKNOWLEDGE AND AGREE TO BE BOUND BY THE FOLLOWING TERMS AND CONDITIONS. IF YOU DO NOT AGREE WITH THESE TERMS AND CONDITIONS, THEN CLICK “**DO NOT ACCEPT**.” DO NOT INSTALL, ACCESS OR USE THE SOFTWARE AND DELETE THE SOFTWARE FROM YOUR COMPUTER SYSTEM. BY INSTALLING, ACCESSING, OR USING THE SOFTWARE OR BY CLICKING ON “**ACCEPT**” YOU ACKNOWLEDGE AND AGREE THAT ON BEHALF OF YOURSELF AND YOUR EMPLOYER YOU HAVE READ THIS MASTER SUBSCRIPTION AGREEMENT CAREFULLY, THAT YOU AND YOUR EMPLOYER AGREE TO BE BOUND BY THIS AGREEMENT AND THAT IF APPLICABLE YOUR EMPLOYER HAS INFORMED YOU OF THE RELEVANT PROVISIONS OF THIS AGREEMENT WHICH MAY BE APPLICABLE TO YOU. THIS AGREEMENT, SHALL GOVERN YOUR INSTALLATION, ACCESS AND USE OF THE SOFTWARE IN WHICH THIS AGREEMENT IS ELECTRONICALLY EMBEDDED OR REFERENCED IN AN ORDER FORM. WHOLE TOMATO URGES YOU TO CAREFULLY READ THIS AGREEMENT AND ASSESS YOUR USE OF THE SOFTWARE PRIOR TO INSTALLING, ACCESSING, OR USING THE SOFTWARE OR MAKING ANY DECISION TO USE OR PURCHASE IT.

THIS MASTER SOFTWARE SUBSCRIPTION AGREEMENT, is dated as of the date of, in the case of any Evaluation Software (as defined in Section 16 below), the date of Customer’s acquisition of a License Key, or in the case of any purchase of a license for use of the Licensed Software (as defined below), the date of the Purchase Order (as defined below) pursuant to which such license is purchased, is between Whole Tomato Software, LLC, a Delaware limited liability company (“Whole Tomato”), and, in the case of any Evaluation Software, the customer to whom temporary License Keys are delivered or, in the case of any purchase of a license for use of the Licensed Software, the customer set forth on the purchase order pursuant to which such license is purchased (in each case, herein “Customer”), and sets forth the terms and conditions whereby Whole Tomato agrees to provide to Customer for a limited period of time and Customer agrees to acquire from Whole Tomato one or more limited licenses to install and use certain software and documentation and maintenance services related thereto, owned or licensed by Whole Tomato or a subsidiary or an affiliate of Whole Tomato, as set forth on the Purchase Order (as defined below) delivered in connection with this Agreement. Each Purchase Order shall be executed separately and, when so executed by both parties and delivered to Whole Tomato, shall constitute and be construed as a separate agreement consisting of the terms and conditions contained in such Purchase Order together with the terms of this Agreement. To the extent any terms or conditions contained in the Purchase Order conflict with the terms or conditions contained in this Agreement, the terms and conditions of the Purchase Order shall supersede only those conflicting terms or conditions contained in this Agreement and only to the minimum extent necessary to harmonize the terms and conditions in such Purchase Order with the terms and conditions contained herein. This Agreement specifically supersedes and replaces the terms and conditions of all prior agreements between Whole Tomato and Customer relating to the software subscribed to hereunder by Customer, including, but not limited to, any shrink-wrap agreements, click-wrap agreements or any demo or trial agreements which may accompany or are embedded in Whole Tomato’s products or which have been previously in force between the parties. If Customer is evaluating Evaluation Software (as defined in Section 16 below), then only the terms and conditions of Section 16 below (including those Sections of this Agreement incorporated therein by reference) will govern Customer’s temporary use of such Evaluation Software (and no other terms of this Agreement shall apply to Customer or govern Customer’s use of Evaluation Software) and upon purchase of a commercial license for such Evaluation Software, this entire Agreement, exclusive of Section 16, shall apply to Customer and govern all use of the Licensed Material (as defined below). In consideration of the mutual promises and agreements contained herein, the parties hereto also agree as follows:

GENERAL TERMS AND CONDITIONS

1. Definitions –

- (a) “Affiliate” means with respect to any specified person or entity, any other person or entity controlling, controlled by or under common control with such person or entity, where “control” means the ownership, directly or indirectly, of 50 percent or more of the ownership interest of such specified entity.
- (b) “Application” means any application, program, or software that Customer develops, supports, updates, alters, or modifies in any way using the Licensed Software.
- (c) “Agreement” means this software subscription agreement, together with all exhibits, schedules, annexes and Purchase Orders made a part hereof in accordance with the terms of this Agreement and all amendments, modifications, supplements and alterations thereto effected in accordance with the terms of this Agreement.
- (d) “Confidential Information” means all technical and non-technical information in both tangible and intangible form, including, but not limited to, product design information, software code, technical information, customer information, discounting, cost and pricing information, financial information and the results derived from or methodology employed by Customer in conducting any benchmark testing of the Licensed Software; provided that the term “Confidential Information” shall not include information which the recipient can show by reasonable proof (i) to have been known by the recipient prior to the time of disclosure by the Disclosing Party (as defined in Section 9 below), (ii) to have become part of the public domain through no fault or breach of this Agreement by the recipient, (iii) to have been disclosed to the recipient in good faith by a third party

who is not under any obligation of confidence or secrecy to the Disclosing Party at the time such third party discloses the information to the recipient or (iv) to have been compelled to be produced by a court of competent jurisdiction, provided that the recipient shall first give notice to the Disclosing Party of any such request or order of the court to give the Disclosing Party an opportunity to contest or limit said request or order of the court.

- (e) “Error” means any error, defect or omission that (i) is discovered in the Licensed Software, (ii) is reproducible and (iii) prevents operation of the Licensed Software substantially in accordance with the Licensed Documentation.
- (f) “Licensed Country” means, with respect to any license that is expressly restricted to a territory pursuant to Section 2(c) below, the country designated in the applicable Purchase Order or, in the absence of such designation, the country listed in such Purchase Order as the “ship to” address; provided that in the case of a country within the European Union, the “Licensed Country” shall be the European Union.
- (g) “Licensed Documentation” means the published user manuals that Whole Tomato makes generally available for the Licensed Software.
- (h) “Licensed Material” means the Licensed Software and the Licensed Documentation.
- (i) “Licensed Software” means the machine-readable object code version of (i) the software specified on each Purchase Order, whether embedded on disc, tape, internet download site or other media and (ii) all Updates for the Licensed Software that Customer is entitled to

receive in connection with its receipt of Maintenance Services pursuant to Section 4 of this Agreement.

- (j) "License Term" means, with respect to any Licensed Software, the period of time or duration of the subscription specified on the Purchase Order pursuant to which Customer subscribed to such Licensed Software, together with all renewals thereof effected in accordance with the terms of this Agreement; provided that to the extent no such time period or duration is specified in the Purchase Order pursuant to which Customer subscribed to such Licensed Software, the period of time or duration of the subscription shall be one (1) year commencing on the date of such Purchase Order, together with all renewals thereof effected in accordance with the terms of this Agreement.
- (k) "Maintenance Services" means the technical support services provided by Whole Tomato pursuant to Section 4 hereof.
- (l) "Purchase Order" means (i) Whole Tomato's standard price quote, purchase order, order form or purchase confirmation (including any purchase confirmation delivered electronically through an online store owned or controlled by Whole Tomato or its subsidiaries), as such document may be amended, supplemented or modified from time to time in accordance with this Agreement or (ii) any other non-Whole Tomato price quote, purchase order, order form or purchase confirmation delivered by Customer to Whole Tomato but solely to the extent permitted by and delivered in accordance with Section 15.
- (m) "Update" means any revision, enhancement, improvement or modification to or programming fix for the Licensed Software or Licensed Documentation which Whole Tomato makes generally available, incorporates into and makes a part of the Licensed Software or Licensed Documentation and does not separately price or market.

2. LICENSE –

- (a) **Use** – Subject to the terms and conditions of this Agreement, including, but not limited to the applicable licensing restrictions set forth in Section 2(b) below, and subject further to Customer's full compliance herewith and according to the scope, time period and other terms indicated on the applicable Purchase Order delivered in connection with this Agreement, Whole Tomato hereby grants Customer and Customer hereby accepts from Whole Tomato, a limited, non-exclusive and non-transferable (except as otherwise expressly provided in Section 17(a) below) right and license during the License Term to install the Licensed Software on computer hardware that is owned or operated by or on behalf of Customer, to access, use, copy, modify or create Applications in accordance with the applicable restrictions and conditions contained in this Agreement and to copy the Licensed Material as permitted by this Agreement; provided, that in no event shall Customer create any Application that is competitive with or offers substantially the same functionality as the Licensed Software or any other product or software application commercially offered by Whole Tomato. Customer's right to use the Licensed Material during the License Term shall extend to use by third parties under a written agreement with Customer to provide outsourcing services for Customer's own internal business operations; provided, that (i) such third parties have agreed to abide by the terms of this Agreement and (ii) Customer shall remain primarily liable for all acts and omissions by such third parties. Customer's right to use the Licensed Material shall also extend to use by Customer's Affiliates, provided that (x) such Customer Affiliates have agreed to abide by the terms of this Agreement, and (y) Customer shall remain primarily liable for all acts and omissions by such Customer Affiliates.
- (b) **License Usage and Restrictions** – Customer acknowledges and agrees that, as between Customer and Whole Tomato, Whole Tomato, its subsidiaries and affiliates and its licensors own and shall continue to own all right, title, and interest in and to the Licensed Material and all derivatives thereof, including associated intellectual property rights under copyright, trade secret, patent, or trademark laws. This Agreement does not grant Customer any ownership

interest in or to the Licensed Material, but only a limited right and license to install and use the Licensed Materials during the License Term in accordance with the terms of this Agreement and each applicable Purchase Order. Customer further acknowledges and agrees that the licenses granted hereunder and the restrictions applicable to Customer's installation and use of the Licensed Software will vary according to the type of Licensed Software purchased by Customer and the type of license purchased by Customer. One or more of the restrictions set forth in this Section 2 may apply to the Licensed Software depending upon the type of Licensed Software purchased by Customer, the type of license purchased and the terms contained in the applicable Purchase Order relating to the Licensed Software. Customer is encouraged to carefully review all terms and restrictions contained in this Section 2 and each Purchase Order. Customer hereby agrees to the following license restrictions and conditions applicable to the Licensed Software as set forth in the Purchase Orders delivered by Customer under this Agreement:

- (i) For all Licensed Software made generally available by Whole Tomato and licensed hereunder by Customer on a "Personal License" basis, Customer may install, operate and use the Licensed Software on one or more computers, virtual machines, or Integrated Development Environments (IDEs), and only the Customer shall have the right to use the Licensed Software;
 - (ii) For all Licensed Software made generally available by Whole Tomato and licensed hereunder by Customer on a "Standard License" basis, Customer may install, operate and use the Licensed Software on one or more computers, virtual machines, or Integrated Development Environments (IDEs); and designate one (1) Named User who shall have the right to use the Licensed Software, provided that only the Named User uses the Licensed Software;
 - (iii) For all Licensed Software made generally available by Whole Tomato on a "concurrent users" basis (each, a "Concurrent License") and licensed hereunder by Customer as a Concurrent License, Customer may install and operate such Licensed Software on a network to be used concurrently on different computers by up to the authorized number of Named Users for which Customer has purchased a license; and
 - (iv) For all Licensed Software made generally available by Whole Tomato and licensed hereunder by Customer on an "Educational License" basis, Customer may install the Licensed Software on one or more computers, virtual machines, or Integrated Development Environments (IDEs) for the operation and use by the number of Named Users for which licenses have been purchased, as set forth on the applicable Purchase Order.
- (c) **Territory Restrictions.** To the extent any license purchased hereunder is restricted to a Licensed Country, such Licensed Country shall be expressly set forth in the Purchase Order, and Customer shall not install, access, or use the Licensed Software from any location other than the Licensed Country. To the extent the Purchase Order omits any reference to a Licensed Country and does not otherwise limit or restrict Customer's right to install, access, or use the Licensed Software to a geographic territory, such licenses of the Licensed Software may be installed, accessed and used globally.
 - (d) **Additional Restrictions Governing Personal Licenses** – The following additional terms and conditions contained in this Section 2(d) shall apply to all Licensed Software licensed to Customer by Whole Tomato on a Personal License basis.

- (i) Personal Licenses may only be purchased by Customers who are natural born persons (i.e. no commercial, business, institutional, or governmental entities).
 - (ii) Customer is granted a limited, non-transferable, non-assignable, personal license to operate and install the Licensed Material and to create Applications solely for Customer's own personal use.
- (e) **Additional Restrictions Governing Educational Licenses** – In the event Customer has obtained an educational license the following terms apply. Customer may exercise Customer's rights under this Agreement to use the Licensed Material and to create Applications solely for Customer's own personal use in providing or receiving instruction within the limited scope of guided computer programming and/or software training courses in which Customer is a direct and personal participant, either as student or instructor ("Courses"). Customer may only reproduce and distribute the Licensed Material and/or Applications to other currently enrolled participants of the Courses and then only for educational or training purposes. Customer may not use the Licensed Material or Applications for any commercial, business, governmental or institutional purpose of any kind, except to the extent Customer is an instructor teaching a Course. All rights not specifically granted to Customer herein are retained by Whole Tomato.
- (f) **Copies & Disaster Recovery** – Customer may make a reasonable number of back-up archival copies of the Licensed Software. In the event of any outage that results in the complete failure of the computer system upon which Customer has installed the Licensed Software, Customer's right to use the Licensed Software shall include, during the pendency of such outage, the temporary right to use the Licensed Software in a replacement computing environment substantially similar to the original computing environment upon which the Licensed Software was installed immediately prior to such outage. Except as expressly provided in this Section 2(f), Customer shall not use any back-up archival copy of the Licensed Software or Evaluation Software for any commercial purpose or in a production environment. Customer shall reproduce all confidentiality and proprietary notices on each of the copies permitted hereunder and maintain an accurate record of the location of each of the copies. Customer shall not otherwise copy or duplicate the Licensed Material. Customer shall not reverse engineer, disassemble, translate, modify, adapt, or decompile the Licensed Material or apply any procedure or process to the Licensed Material in order to ascertain, derive, and/or appropriate the source code or source listings for the Licensed Software or any trade secret or other proprietary information contained in the Licensed Software.
- (g) **Renewal of License Term** – Upon expiration of each License Term, all limited subscription licenses granted under this Agreement shall automatically renew for an additional 12-month License Term and Customer will be invoiced at the then-current subscription-based price for such additional License Term, unless (i) Whole Tomato is notified by Customer in writing at least sixty (60) days prior to the expiration of such current License Term that Customer elects not to renew such limited subscription license for an additional License Term, or (ii) for licenses purchased through an Authorized Distributor, Customer notifies the Authorized Distributor in accordance with the terms set forth in the written agreement between the Authorized Distributor and Customer governing Authorized Distributor's sale of the applicable licenses (the "Marketplace Agreement").
- (h) **Other Services** – All licenses and Maintenance Services subscribed to by Customer in respect of the Licensed Material shall be governed by this Agreement, together with the applicable Purchase Orders delivered hereunder. Unless otherwise agreed by the parties in writing, all other services purchased by Customer in respect of the Licensed Software, if any, including implementation services, training services and professional services (collectively, "Ancillary Services"), shall be governed solely by a separate written mutually acceptable services agreement entered into by the parties or, in the absence of such agreement, Whole Tomato's standard professional

services agreement, and acceptance of the Licensed Material shall not be contingent upon Customer's acceptance of any such Ancillary Services.

- (i) **Use of Artificial Intelligence Features** - Whole Tomato may, from time to time, offer products, functionalities or capabilities within the SaaS Service that incorporate artificial intelligence ("AI Features") using technology provided by one or more third-party tools, software or services ("Third-Party AI Tools"). Customer's access to and use of all AI Features is governed by this Agreement and the Supplemental AI Terms published by Whole Tomato, from time to time, at <https://www.ideracorp.com/legal/WholeTomato#tabs-2> (the "Supplemental Terms"). Whole Tomato will provide Customer with the opportunity to affirmatively opt in to the use of any AI Features. Customer may opt out at any time by changing the account settings. Declining to opt in may limit Customer's access to certain features of the SaaS Service. Customer's use of the AI Features is subject to continued compliance with the terms of this Agreement and all applicable Supplemental Terms.

3. DELIVERY AND PAYMENT TERMS –

- (a) **Delivery** – All Licensed Material shall be delivered by Whole Tomato to Customer via electronic delivery using a secure internet download site. Customer's subscription to all Licensed Software subscribed to hereunder, the License Term in respect of such Licensed Software and risk of loss for such Licensed Materials shall be deemed to have commenced once the Licensed Material available for download by Customer, Customer has been notified of the availability of the Licensed Material for download and provided with License Keys necessary for the installation and operation of the Licensed Software.
- (b) **Payment** – Upon delivery of a Purchase Order by Customer, Whole Tomato shall deliver an invoice to Customer specifying the subscription license fees payable pursuant to such Purchase Order for the License Term, and Customer shall pay all subscription license fees specified therein within thirty (30) days of Customer's receipt of such invoice. In the event that Customer elects to pay any fees due hereunder with a credit card, (i) Customer is required to provide Whole Tomato with a valid form of credit card payment and to keep all such credit card information current and accurate in respect of all renewal fees, (ii) Customer shall promptly notify Whole Tomato if its credit card has changed or has been declined and (iii) Customer hereby consents to Whole Tomato automatically processing and charging all fees due by Customer hereunder, including all renewal fees, to the credit card submitted by Customer. All fees payable by Customer in respect of such Ancillary Services may be separately invoiced. Customer's payment obligation with respect to all subscription license fees owing hereunder shall be independent of the provision of Ancillary Services, whether or not such Ancillary Services are separately invoiced. Any late payment of any amount owing hereunder shall accrue interest at a rate equal to the lesser of (i) 15% per annum and (ii) the maximum rate permitted by law.
- (c) **Taxes** – All payments referred to in this Agreement are exclusive of value added tax, sales tax and any other applicable taxes, duties or imposts which (with the exception only of those based on Whole Tomato's income) shall also be payable by Customer in accordance with applicable law.

4. MAINTENANCE – Whole Tomato does not warrant that the Licensed Software will operate error-free or may be used error-free. Customer's right to use the Licensed Software during the License Term shall include the provision of Maintenance Services by Whole Tomato at no additional fee. Upon Customer's payment of the subscription license fees associated with the License Term purchased by Customer for the Licensed Software specified in a Purchase Order, Whole Tomato shall provide Maintenance Services in accordance with this Section 4 and in accordance with any additional Maintenance Services terms specified in such Purchase Order. Whole Tomato or its authorized representative will provide Maintenance Services for the Licensed Software during each License Term. Maintenance Services include Master Software Subscription Agmt (Subscription) Ver. 091025ns

problem determinations, reasonable problem resolutions, provisioning of software program temporary fixes and new releases. Maintenance Services shall also include the additional Maintenance Service terms expressly set forth in writing in the Purchase Order delivered by Customer, which are hereby incorporated herein by reference. Maintenance Services shall entitle Customer to receive, at no additional cost, all Updates.

5. PROPRIETARY RIGHTS

- (a) Customer shall not acquire, by virtue of this Agreement, any right or license other than as expressly provided herein. Customer shall not reproduce the Licensed Material or other confidential or proprietary information of Whole Tomato, except as provided in this Agreement. All proprietary rights in and to the Licensed Material and all Evaluation Software (as defined in Section 16 below), all derivatives, translations, modifications, adaptations, improvements, enhancements or developments thereof and all confidential or proprietary information of Whole Tomato, including without limitation, all rights under and with respect to patents, copyrights, trademarks and rights under the trade secret laws of any jurisdiction shall remain the sole property of Whole Tomato, its subsidiaries or affiliates or its applicable licensors, whether recognized by or perfected under applicable local law. Customer shall promptly notify Whole Tomato of any infringement of Whole Tomato's proprietary rights of which it becomes aware.
- (b) Portions of the Licensed Software utilize or include third party software and other copyrighted materials. Credits, licensing terms, and disclaimers for such materials are contained in the installation directory for the Licensed Software, and are accessible via the About dialog for the Licensed Software. Customer agrees that use of such copyrighted materials is governed by their respective terms.
- (c) Customer hereby grants to Whole Tomato a worldwide, royalty-free, non-exclusive license, with the right to sublicense, to copy, reproduce, modify, use, perform, display, distribute, and create derivative works of all data, content, materials, inputs and outputs provided or generated by Customer through the SaaS Service, including any AI Features (collectively, "Customer Content"), solely during the Term of this Agreement and for the following purposes: (a) to deliver and operate the Services in accordance with this Agreement; (b) to develop, enhance, and improve the Services; (c) to carry out any actions expressly authorized or directed by Customer in writing (including via email); and (d) to comply with applicable law. Customer represents and warrants that it has all necessary rights, licenses, and consents to provide the Customer Content to Whole Tomato and to grant the foregoing license, and that such provision and use do not infringe, misappropriate, or otherwise violate the intellectual property or other rights of any third party. Whole Tomato shall have no liability for: (i) any Customer Content transmitted, processed, or viewed through the Services; (ii) any errors or omissions in Customer Content; or (iii) any loss or damage arising from use of, or inability to access, Customer Content. Customer retains all ownership rights in and to the Customer Content, subject to the rights granted to Whole Tomato under this Agreement. Whole Tomato reserves the right, in its sole discretion, to remove any Customer Content from the SaaS Services at any time and without notice if Whole Tomato becomes aware that such content may violate this Agreement or applicable law. Customer acknowledges that Whole Tomato does not pre-screen Customer Content but may do so at its discretion. Customer is solely responsible for backing up all Customer Content, and Whole Tomato expressly disclaims all liability for the loss, corruption, or unauthorized access of any Customer stored or transmitted on its systems or networks, whether temporarily or permanently. Customer further acknowledges and agrees that it is responsible for the actions and omissions of its authorized users with respect to Customer Content.

6. LIMITED WARRANTIES

- (a) **Warranty** – Whole Tomato warrants to Customer that during the License Term (the "Warranty Period") such Licensed Software will

perform substantially as described in the accompanying Licensed Documentation. Whole Tomato does not warrant that (i) the Licensed Software will satisfy or may be customized to satisfy any of Customer's requirements or any other particular use or (ii) the use of the Licensed Software will be uninterrupted or error-free. Laws from time to time in force may imply warranties that cannot be excluded or can only be excluded to a limited extent. This Agreement shall be read and construed subject to any such statutory provisions.

- (b) **Remedies** – If at any time during the Warranty Period, Whole Tomato breaches the warranty set forth in clause (a) above, then Customer shall promptly notify Whole Tomato of such Error or breach and Whole Tomato shall (A) use all commercially reasonable efforts to correct such Error or breach within thirty (30) days of notification or (B) provide Customer within thirty (30) days of notification with a plan reasonably acceptable to Customer for correcting such Error or breach. If such Error or breach is not corrected or if a reasonably acceptable plan for correcting such Error or breach is not established within such thirty (30) day period, Whole Tomato shall replace the defective Licensed Software or, if not practicable, accept the return of the defective Licensed Software and refund to Customer the pro rata portion of all pre-paid license fees actually paid by Customer for the defective Licensed Software in respect of the remaining portion of the current License Term. Whole Tomato's obligations under this Section 6(b) shall be waived in the event such Error or breach is due to (I) any defect in or misconfiguration of the computer hardware upon which the Licensed Software is installed, (II) improper handling or use of the software media by Customer, or (III) an unauthorized alteration, revision or configuration of the Licensed Software or to Customer's computer system by Customer or its employees. Customer acknowledges that this Section 6(b) sets forth Customer's sole and exclusive remedy, and Whole Tomato's and its authorized representatives' sole and exclusive liability, for any breach of warranty, Error or failure of the Licensed Software to function properly.
- (c) **Disclaimer – EXCEPT AS EXPRESSLY PROVIDED IN THIS AGREEMENT, ALL WARRANTIES, REPRESENTATIONS, INDEMNITIES AND GUARANTEES WITH RESPECT TO THE LICENSED MATERIAL, WHETHER EXPRESS OR IMPLIED, ARISING BY LAW, CUSTOM, PRIOR ORAL OR WRITTEN STATEMENTS BY WHOLE TOMATO OR ITS AUTHORIZED REPRESENTATIVES OR OTHERWISE (INCLUDING, BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE) ARE HEREBY OVERRIDDEN AND DISCLAIMED.**

7. INDEMNITY

- (a) **Indemnity** – Subject to this Section 7 and Section 8 below, Whole Tomato agrees during the License Term to indemnify, defend and hold harmless Customer from and against all claims, damages, losses, liabilities and expenses (including, but not limited to, reasonable attorneys' fees) arising out of any claim by a third party asserting that the Licensed Material infringes upon any third party's patent, copyright or trademark, provided that (i) Customer promptly notifies Whole Tomato in writing no later than thirty (30) days after Customer's notice of any potential claim, (ii) Customer permits Whole Tomato to defend, compromise or settle the claim, and provided further that no settlement intended to bind Customer shall be made without Customer's prior written authorization and (iii) Customer gives Whole Tomato all available information, reasonable assistance, and authority to enable Whole Tomato to do so.
- (b) **Alternative Remedy** – If a claim described in Paragraph 7(a) may or has been asserted, Customer will permit Whole Tomato, at Whole Tomato's option and expense, to (i) procure the right to continue using the Licensed Material during the current License Term, (ii) replace or modify the Licensed Material to eliminate the infringement while providing functionally equivalent performance or (iii) accept the return of the Licensed Material and refund to Customer the pro rata portion of all pre-paid license fees actually paid by Customer for such

Licensed Software in respect of the remaining portion of the current License Term.

Confidential Information and to prevent its subsequent unauthorized use or dissemination.

- (c) **Limitation** – Whole Tomato shall have no indemnity obligation to Customer hereunder if the violation or infringement claim results from (i) a correction or modification of the Licensed Material not provided by Whole Tomato or its authorized representative, (ii) the failure to promptly install an Update, (iii) the combination of the Licensed Software with other non-Whole Tomato software and (iv) continuing the allegedly infringing activity after receiving written notice of such infringement claim from Whole Tomato.

8. NO CONSEQUENTIAL DAMAGES – UNDER NO CIRCUMSTANCES WILL WHOLE TOMATO OR ITS AUTHORIZED REPRESENTATIVES BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY OR INCIDENTAL DAMAGES, WHETHER FORESEEABLE OR UNFORESEEABLE, BASED ON CLAIMS BY CUSTOMER OR ANY THIRD PARTY (INCLUDING, BUT NOT LIMITED TO, CLAIMS FOR LOSS OF DATA, GOODWILL, PROFITS, USE OF MONEY OR USE OF THE LICENSED MATERIALS, INTERRUPTION IN USE OR AVAILABILITY OF DATA, STOPPAGE OF OTHER WORK OR IMPAIRMENT OF OTHER ASSETS), ARISING OUT OF BREACH OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, BREACH OF ANY INTELLECTUAL PROPERTY RIGHT, MISREPRESENTATION, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE, EXCEPT ONLY IN THE CASE OF PERSONAL INJURY WHERE AND TO THE EXTENT THAT APPLICABLE LAW REQUIRES SUCH LIABILITY. IN NO EVENT WILL THE AGGREGATE LIABILITY INCURRED IN ANY ACTION OR PROCEEDING BY WHOLE TOMATO OR ITS AUTHORIZED REPRESENTATIVE EXCEED THE TOTAL AMOUNT ACTUALLY PAID BY CUSTOMER FOR THE SPECIFIC LICENSED SOFTWARE THAT DIRECTLY CAUSED THE DAMAGE DURING THE CURRENT LICENSE TERM.

9. CONFIDENTIALITY

- (a) **Confidentiality.** – Customer acknowledges that the Licensed Materials incorporate confidential and proprietary information developed or acquired by or licensed to Whole Tomato and that all results of testing of the Licensed Software, whether performed by Customer or another third party, are confidential. In no event will Customer publish or disclose the results of any testing or performance specifications of the Licensed Software without Whole Tomato's express prior written consent. A party that receives Confidential Information (the "Receiving Party") from the other party (the "Disclosing Party") shall not: (i) export or re-export (within the meaning of US laws or other export control laws or regulations) any Confidential Information, except in strict compliance with US laws; (ii) reverse engineer any Confidential Information; or (iii) disclose or make available the Disclosing Party's Confidential Information to any of the Receiving Party's employees, agents, contractors or consultants or to any third parties, except those that have agreed in writing to be bound by terms and conditions substantially similar to, and no less restrictive with respect to limitations on use and disclosure, than those contained in this Agreement and each of which have a "need to know" in order to carry out the purposes set forth in this Agreement. Each party shall take all reasonable precautions necessary to safeguard the confidentiality of all Confidential Information disclosed by the other party, including those precautions (A) taken by the Disclosing Party to protect its own Confidential Information and (B) which the Disclosing Party or its authorized representative may reasonably request from time to time. Neither party shall allow the removal or defacement of any confidentiality or proprietary notice placed on the Confidential Information disclosed by the Disclosing Party. The placement of copyright notices on Confidential Information shall not constitute publication or otherwise impair their confidential nature of such information.

- (b) **Disclosure** – If an unauthorized use or disclosure of the Disclosing Party's Confidential Information occurs within the recipient party's enterprise, the recipient party will immediately notify the Disclosing Party or its authorized representative and take, at recipient party's expense, all steps which may be available to recover such

10. TERMINATION – Upon 30-days prior written notice to Whole Tomato, Customer may terminate this Agreement and all subscriptions purchased hereunder; provided, however, that Customer shall not be entitled to any right to refund or credit (except as otherwise expressly set forth in this Agreement). If Customer or any of Customer's employees, consultants, authorized representatives or permitted third parties breach any term or condition of this Agreement, Whole Tomato may terminate this Agreement, without judicial or administrative resolution or obligation to refund and all amounts payable or promised to be paid by Customer in respect of the remaining portion of the current License Term shall automatically accelerate, become immediately due and payable and shall survive termination of this Agreement. This Agreement will terminate automatically (i) upon expiration or termination of all License Terms hereunder, or (ii) if Customer ceases to do business, becomes insolvent, goes or is put into receivership or liquidation, passes a resolution for its winding up (other than for the purpose of reconstruction or amalgamation) or for any of the foregoing, makes an arrangement for the benefit of its creditors, enters into bankruptcy, suspension of payments, moratorium, reorganization or any other proceeding that relates to insolvency or protection of creditors' rights or takes or suffers any similar action in consequence of debt. Upon the termination of this Agreement for any reason, all rights granted to Customer hereunder will cease, and Customer will promptly (A) purge the Licensed Software and any related Updates from all of Customer's computer systems, storage media and other files, (B) destroy the Licensed Material and all copies thereof and (C) deliver to Whole Tomato an affidavit certifying that Customer has complied with these termination obligations. The provision of Sections 1, 3, 8 through 12, 14, 15 and 17 shall survive the termination of this Agreement.

11. U.S. EXPORT RESTRICTIONS – Customer acknowledges that the Licensed Materials and all related technical information, documents and materials are subject to export controls under the U.S. Export Administration Regulations. Customer covenants and agrees to comply with all import and export control regulations of the United States with respect to the Licensed Material. Customer acknowledges that it may not re-export or divert the Licensed Material or any related technical information, document or material, or direct derivatives thereof, to any country set forth on the U.S. Department of Commerce's list of State Sponsors of Terror (currently, Iran, North Korea, Sudan and Syria), including any future changes to the government's list of State Sponsors of Terror.

12. EQUITABLE RELIEF – The parties recognize that Sections 5, 9, 11 13 and 17(h) are necessary for the protection of the business and goodwill of the parties and are considered by the parties to be reasonable for such purpose. The parties agree that any breach of such Sections would cause the other party substantial and irreparable damage and therefore, in the event of any such breach, in addition to other remedies which may be available, the non-breaching party shall have the right to seek specific performance and other injunctive and equitable relief in a court of law.

13. LICENSE KEY & USE REPORTING – Customer acknowledges that a security code owned and controlled by Whole Tomato or its subsidiaries (the "License Key") is required to render the Licensed Software operational on Customer's computer hardware. Upon use of a permanent License Key to install the Licensed Software on Customer's computer hardware, no other security code will be required for the Licensed Material to operate on such computer hardware in accordance with the terms and restrictions contained in this Agreement. Customer shall not attempt to crack, alter or otherwise derive the License Key. Whole Tomato shall promptly provide Customer with all necessary License Keys upon purchase of the Licensed Software or upon any authorized transfer of the Licensed Software to any other hardware equipment permitted under Section 2 of this Agreement. Whole Tomato reserves the right to gather data on license usage by Customer for each item of Licensed Software, including License Key numbers, server IP addresses, email addresses of users, domain counts and other information deemed relevant, to ensure that the Licensed Software is being used in accordance with the terms of this Agreement. Whole Tomato expressly prohibits domain count overrides without prior written approval. Unless otherwise agreed in writing by both parties, Customer hereby consents to Whole Tomato gathering and processing such usage information and agrees not to block, electronically or otherwise,

the transmission of data required for compliance with this Agreement. Any unauthorized use of the Licensed Software by Customer or other use by Customer in violation of the restrictions contained in this Agreement shall be deemed a material breach of this Agreement. In addition to the foregoing, within ten (10) business days of Customer's receipt of Whole Tomato's written request, Customer shall provide to Whole Tomato a written report certifying to Whole Tomato the number of licenses for Licensed Software installed, used or accessed by Customer, the identity of the applicable servers, hardware or computers upon which such licenses are installed and, as applicable, the installation location and location and number of users accessing such licenses, together with such other information as may be requested by Whole Tomato and necessary to confirm Customer's compliance with the terms of this Agreement. The auditing, reporting and certification rights and obligations set forth in this Section 13 shall survive termination of this Agreement for a period of eighteen months.

14. ENFORCEABILITY – If for any reason a court of competent jurisdiction finds any provision of this Agreement, or portion thereof, to be unenforceable, void, invalid or illegal, that provision shall be enforced to the maximum extent permissible so as to effect the intent of the parties, and the remainder of this Agreement shall continue in full force and effect.

15. ENTIRE AGREEMENT

(a) Customer acknowledges that it has read this Agreement, understands it and agrees to be bound by its terms. Customer and Whole Tomato further agree that, subject to clause (b) below, this Agreement, together with all Purchase Orders delivered in connection herewith and all exhibits, schedules and annexes hereto, is the complete and exclusive statement of the agreement between Customer and Whole Tomato and supersedes all proposals, oral or written, and all other communications between the parties relating to the subject matter of this Agreement, including any shrink-wrap agreements, click-wrap agreements or demo or trial agreements which may accompany the Licensed Material or which may have been previously in force between the parties. Subject to clause (b) below, this Agreement may not be amended, modified, supplemented or altered except by a written agreement that is signed by both parties.

(b) UNDER NO CIRCUMSTANCES MAY THE TERMS OF THIS AGREEMENT OR ANY WHOLE TOMATO PURCHASE ORDER BE AMENDED, MODIFIED, SUPPLEMENTED, ALTERED, SUPERSEDED OR REPLACED BY ANY NON-WHOLE TOMATO INVOICE OR NON-WHOLE TOMATO PURCHASE ORDER OR OTHER SIMILAR INSTRUMENT DELIVERED BY CUSTOMER TO WHOLE TOMATO. EACH PARTY ACKNOWLEDGES AND AGREES THAT, SOLELY AS A CONVENIENCE TO CUSTOMER AND ONLY FOR CUSTOMER'S INTERNAL ACCOUNTING PROCEDURES, CUSTOMER MAY DELIVER TO WHOLE TOMATO A CUSTOMER INVOICE OR CUSTOMER PURCHASE ORDER OR OTHER SIMILAR DOCUMENT FOR ANY TRANSACTION CONTEMPLATED HEREUNDER AND THAT NO ACTION BY WHOLE TOMATO, INCLUDING WHOLE TOMATO'S DELIVERY OF ANY LICENSED MATERIALS OR ACCEPTANCE OF PAYMENT, SHALL BE DEEMED TO BE ACCEPTANCE OF ANY OF THE TERMS OR CONDITIONS CONTAINED IN SUCH CUSTOMER INVOICE OR CUSTOMER PURCHASE ORDER OR OTHER SIMILAR INSTRUMENT AND SUCH TERMS AND CONDITIONS SHALL BE VOID AND OF NO FORCE OR EFFECT, UNLESS ACCEPTED BY WHOLE TOMATO PURSUANT TO A WRITTEN INSTRUMENT SIGNED BY BOTH PARTIES.

16. TRIAL LICENSE

(a) If Customer has installed Evaluation Software (as defined below) and Customer is authorized by Whole Tomato to evaluate such Evaluation Software (as defined below), then only the terms and conditions of this Section 16 (including those Sections of this Agreement incorporated in this Section 16 by reference) will govern Customer's temporary use of such Evaluation Software (and no other terms of this Agreement shall apply to Customer or govern Customer's use of Evaluation Software) and upon purchase of a

commercial license for such Evaluation Software, this entire Agreement, exclusive of this Section 16, shall apply to Customer and govern all use of the Licensed Material.

(b) Whole Tomato is the owner and provider of certain proprietary software and documentation that Customer may request to use, from time to time, on a temporary basis for the sole purpose of testing and evaluating such software prior to purchasing a commercial license for such software ("Evaluation Software"). All installation and usage of Evaluation Software by Customer requires a temporary License Key or trial License Key to be issued by Whole Tomato and Customer is only permitted to use Evaluation Software during the term of the temporary License Key or trial License Key issued by Whole Tomato.

(c) Evaluation Software is provided to Customer solely for evaluation purposes for Customer's own testing and evaluation purposes (an "Evaluation") and upon delivering a temporary License Key or trial License Key to Customer, Whole Tomato hereby grants Customer a non-transferable, nonexclusive, limited license to operate and use the Evaluation Software for such Evaluation during the period commencing on the date Customer downloads the Evaluation Software and ending on the expiration of the temporary License Key or trial License Key (including any extensions thereof authorized by Whole Tomato, the "Evaluation Period"). Without limiting the foregoing, Customer may not use the Evaluation Software to create, modify, enhance or in any way alter publicly distributed software, or for any other commercial purpose. Customer agrees not to cause or permit the reverse engineering, disassembly, modification, translation or decompilation of any Evaluation Software. Customer shall not copy the Evaluation Software, or create or develop any derivative software based upon the Evaluation Software.

(d) Customer acknowledges that all Evaluation Software incorporates confidential and proprietary information developed or acquired by or licensed to Whole Tomato and that all results of testing of the Evaluation Software, whether performed by Customer or another third party, are confidential. In no event will Customer publish or disclose the results of any testing or performance specifications of the Evaluation Software without Whole Tomato's express prior written consent. Customer shall not remove or deface of any confidentiality or proprietary notice placed on the Evaluation Software. The placement of copyright notices on Evaluation Software shall not constitute publication or otherwise impair their confidential nature of such information.

(e) ALL EVALUATION SOFTWARE PROVIDED BY WHOLE TOMATO IS DELIVERED "AS IS, WHERE IS" AND WHOLE TOMATO SPECIFICALLY DISCLAIMS ANY AND ALL WARRANTIES OF ANY KIND INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. WHOLE TOMATO DOES NOT WARRANT THAT THE EVALUATION SOFTWARE WILL OPERATE WITHOUT INTERRUPTION OR BE ERROR FREE. UNDER NO CIRCUMSTANCES WILL WHOLE TOMATO OR ITS AUTHORIZED REPRESENTATIVES BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY OR INCIDENTAL DAMAGES, WHETHER FORESEEABLE OR UNFORESEEABLE OR WHETHER BASED ON CLAIMS BY CUSTOMER OR ANY THIRD PARTY, ARISING OUT OF OR RELATED TO CUSTOMER'S USE OF EVALUATION SOFTWARE. IN NO EVENT WILL THE AGGREGATE LIABILITY OF WHOLE TOMATO OR ITS AUTHORIZED REPRESENTATIVES INCURRED IN ANY ACTION OR PROCEEDING RELATING TO CUSTOMER'S USE OF EVALUATION SOFTWARE EXCEED ONE HUNDRED DOLLARS.

(f) The Evaluation and the evaluation license granted under this Section 16 shall automatically terminate immediately upon the earliest of (i) the expiration of the Evaluation Period, (ii) the date upon which Customer purchases a commercial license for such Evaluation Software and (iii) the date upon which either party notifies

the other party of its termination of the Evaluation. Upon expiration of the Evaluation Period or the Evaluation, Customer shall cease using and shall uninstall and destroy the Evaluation Software unless Customer has purchased a commercial license for such Evaluation Software on or prior to such expiration.

- (g) Sections 1, 5, 8, 11, 14, 15 and 17(a) through 17(g) of this Agreement shall be deemed incorporated by this reference in this Section 16 and the Evaluation license granted under this Section 16.

17. MISCELLANEOUS

- (a) Customer shall not assign, delegate or otherwise transfer this Agreement or any of its rights or obligations hereunder to any other person or entity, whether by contract, merger or by operation of the law, without Whole Tomato's prior written consent. In the event of any merger of Customer or a sale of substantially all of the assets of Customer in which Customer is not the surviving entity, Customer may assign or transfer any licenses granted under this Agreement; provided, that Customer provides Whole Tomato with written notice of such transfer within thirty days of such merger or sale. Any assignment or delegation in breach of this Section 17(a) shall be void. This Agreement shall be binding upon the parties hereto and shall inure to the benefit of the parties hereto and their respective permitted successors and assigns.
- (b) All notices or approvals required or permitted under this Agreement must be given in writing and delivered to the appropriate party at the address set forth in this Agreement or in any Purchase Order delivered in connection with this Agreement.
- (c) The waiver of compliance with or breach of any term or condition of this Agreement or the failure of a party to exercise any right under this Agreement shall in no event constitute a waiver as to any other failure to comply or breach, whether similar or dissimilar in nature, or prevent the exercise of any right under this Agreement.
- (d) **THIS AGREEMENT WILL BE GOVERNED BY AND INTERPRETED IN ACCORDANCE WITH THE LAWS OF THE STATE OF TEXAS, WITHOUT GIVING EFFECT TO ANY CHOICE OF LAW RULES. WHOLE TOMATO AND CUSTOMER HEREBY**

IRREVOCABLY AGREE ON BEHALF OF THEMSELVES THAT THE SOLE AND EXCLUSIVE JURISDICTION AND VENUE FOR ANY LITIGATION ARISING FROM OR RELATING TO THIS AGREEMENT OR THE SUBJECT MATTER HEREOF SHALL BE IN AN APPROPRIATE FEDERAL OR STATE COURT IN THE STATE OF TEXAS LOCATED IN TRAVIS COUNTY.

- (e) Unless otherwise specified herein, the rights and remedies of Whole Tomato set forth in this Agreement are not exclusive and are in addition to any other rights and remedies available to it at law or in equity. In the event of Customer's failure to pay any fees set forth in this Agreement or any applicable Purchase Order, Whole Tomato shall be entitled to recover its costs and expenses, including but not limited to reasonable attorneys' fees, incurred in any collection efforts or legal action.
- (f) This Agreement is not intended to be nor shall it be construed as a joint venture, association, partnership or other form of business organization or agency relationship.
- (g) Headings used in this Agreement are for reference purposes only and shall not be used to modify the meaning of the terms and conditions of this Agreement. This Agreement may be executed in counterparts, all of which shall constitute one single agreement between the parties hereto.
- (h) In consideration of the mutual covenants contained herein, including the rights and licenses granted to Customer herein, the parties hereto do hereby agree that for a period of two years following Customer's most recent purchase of any licenses or services, including Maintenance Service, from Whole Tomato or its authorized representative, Customer shall not solicit, induce, hire, engage, or attempt to hire or engage any employee of Whole Tomato, or in any other way interfere with Whole Tomato's contractual or employment relations with any of its employees, nor will Customer hire or engage or attempt to hire or engage any individual who was an employee of Whole Tomato at any time during such two-year period.

[END OF AGREEMENT]